WELCOME TO EPFL

Information for incoming students

Emergencies, first aid, fire, theft: +41 21 693 30 00
You need help? securite.epfl.ch
The Student Services Desk is the main contact point for all your academic queries.

Do you have a problem or doubts regarding your course and exam registrations? Questions about passing requirements, semester invoices, military duty or lockers?

We will inform you, guide you and reorient you towards the relevant service if necessary.

Located on the first floor of the BP building, the Student Services Desk is open from Monday to Friday, from 9:00 to 18:00.

BP 1229

student.services@epfl.ch
+41 21 693 43 45
You have received a student card for the whole duration of your studies at EPFL: the Camipro card. You should see it as your personal EPFL identity card. It gives you access to a variety of advantages, functionalities and services:

- access restricted areas
- photocopy, print and scan (myprint.epfl.ch)
- borrow books from the library (library.epfl.ch)
- rent a bike with Publibike
- enjoy discounted rates on Mobility car sharing
- get discounts in selected stores off campus

Find out more on camipro.epfl.ch

It can also be used as an electronic wallet, allowing you to pay in all campus shops and facilities without cash and even get special rates.

If you lose your Camipro card, block it as soon as possible on camipro.epfl.ch in order to prevent anyone from using your money and accesses.

To order a new card, contact the Student Services Desk (BP 1229).

You can add money onto your Camipro card at various places on campus:

- charging machines for debit cards
- charge your card with cash at AGEPoly

Technical support: 1234@epfl.ch
EPFL Campus is the official all-in-one app for the EPFL community. Like a digital Swiss knife, it makes your life at EPFL easier and more fun:

- it tells you when and where your next class is (IS-Academia)
- pinpoints your location on a detailed campus map
- helps you find the best place to eat
- tells you how much money you have on your Camipro card
- gives you access to course materials (Moodle)
- allows you to print
- helps you find people in the EPFL directory and much more!

Do you need help to install Wi-Fi on your smartphone? epnet.epfl.ch/wifi
## Extensive Campus Facilities

<table>
<thead>
<tr>
<th>Service</th>
<th>Contact Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Desk</td>
<td>+41 21 693 30 43</td>
<td>Campus information point and Lost and Found (on the Esplanade)</td>
</tr>
<tr>
<td>Career center</td>
<td>carriere.epfl.ch</td>
<td>Academic orientation and professional integration</td>
</tr>
<tr>
<td>Point Santé</td>
<td>securite.epfl.ch/pointsante-en</td>
<td>Healthcare and prevention, check-up, orientation within the healthcare network, vaccinations, emergency contraception</td>
</tr>
<tr>
<td>Language centre</td>
<td>langues.epfl.ch</td>
<td>English, French, German and Italian courses for all levels, preparation for various certificates</td>
</tr>
<tr>
<td>Social and psycho-therapeutic consultation</td>
<td>sae.epfl.ch</td>
<td>Grants, advice for integration and practical life at EPFL, counselling and individual support</td>
</tr>
<tr>
<td>Housing office</td>
<td>logement.epfl.ch</td>
<td>Information and tips for finding accommodation in Lausanne area</td>
</tr>
<tr>
<td>IT Service</td>
<td><a href="mailto:1234@epfl.ch">1234@epfl.ch</a></td>
<td>IT support and security issues</td>
</tr>
<tr>
<td>Repro – Print center</td>
<td>repro.epfl.ch</td>
<td>Regular and wide-format printing, professional bindings and finishings of your works and projects</td>
</tr>
<tr>
<td>Bike center</td>
<td>developpement-durable.epfl.ch</td>
<td>Sales of new and second-hand bikes, repair service at cost price, tools available</td>
</tr>
<tr>
<td>Chaplaincy</td>
<td>aumonerie.epfl.ch</td>
<td>A welcoming place for dialogue and spirituality</td>
</tr>
<tr>
<td>Poseidon</td>
<td>poseidon.epfl.ch</td>
<td>Tips for buying your laptop, interest-free loan, help and support, small equipment rental</td>
</tr>
<tr>
<td>Sports center</td>
<td>sport.unil.ch</td>
<td>More than 120 sports for UNIL-EPFL students, group lessons, workshops, gym, sauna</td>
</tr>
</tbody>
</table>
The EPFL Library is a place for studying, learning and exchanging.

To activate your registration, bring your Camipro card to the Library Welcome Desk and enjoy the following services:

- librarians available to answer all your questions regarding scientific data
- free training courses for customised support
- quiet zones to study in optimum conditions
- working spaces to carry out team projects
- a rich and up-to-date collection of books, available on site and online
- science-fiction movies and novels as well as video games
- cultural events all year long

Located at the Rolex Learning Center, the Library is open 7/7, from 7:00 to midnight.

Reception and services are offered Monday through Friday, from 8:00 to 20:00.

library@epfl.ch
+41 21 693 21 56
@EPFLlibrary

Take part in the activities organised by the EPFL Library at the start of the academic year.

Programme available on library.epfl.ch/presentation/en
With over seventy student associations on campus, the EPFL community enjoys a dynamic study environment with many weekly events fostering diversity.

During your second week of studies, discover the stands of all associations on the Esplanade, between 12:00 and 13:30.

Every student enrolled at EPFL is automatically registered as an AGEPoly member and benefits from the advantages offered by the association.

The goals of the students’ union are to represent EPFL’s students, defend their interests, as well as inform and consult its members about all decisions taken by the EPFL Direction that concern them.

It promotes campus activities and provides services to improve and facilitate life on campus: information on insurance, book exchange, discounted sales, database for student jobs and more!
ACADEMIC CALENDAR
memento.epfl.ch/academic-calendar

It gives you all the key dates of the academic year, remember to consult it regularly!